

# Troubleshooting Guide

## Problem

My Cobalt TV is not working. Cobalt TV has a message that says "Waiting for Address".

**Waiting for Address**  
Please ensure your network cable is connected.

○ Network Address  
System Time  
Network Configuration

## Solution:

If you have wireless access boxes, follow these instructions.

### First Step:

At the Wireless Hub, disconnect the power cord at the back to the Hub. Wait 30 seconds and insert the power cord back into the Hub.

### Second Step:

Please wait until the green fan light on the front of the Wireless Hub is a solid green. Within three to five minutes, you should see your TV guide begin to re-boot.



**Wireless Access Hub**  
(Red Dot on Top)

